


CALL CENTER INFORMATION NOTICE

As Doku Turizm Otelcilik İnşaat Sağlık Tarım Gıda Yatırımları Anonim Şirketi (“Company” / “Mylome Hotel”), we have prepared the Call Center Information Text so that your personal data is processed in accordance with the Law On the Protection of Personal Data No. 6698 (“Law”) and that the rights of persons related to the process data are effectively utilized as a result of your submission of personal data to our Company in line with the information that you request through the live support section in our Company official website and/or for the purposes of the fulfillment of your booking requests, responding your information requests and/or for any other purpose when you call our call center. All personal data that is shared with our Company can be processed in relation to and proportionate to the purposes of activity and service in accordance with the law.

A) Identity of the Data Controller or Representative, if any, that Processes the Personal Data

Data Controller	Doku Turizm Otelcilik İnşaat Sağlık Tarım Gıda Yatırımları Anonim Şirketi (“Company” / “Mylome Hotel”)	
Address	Okurcalar Mah. Şarburun Cadde No: 12 Alanya/ANTALYA	
Contact	Tel: (0242) 527 55 55, E-mail: info@mylomehotels.com	

B) Personal Data Processed

- 1- **ID Info:** Name, Surname, TR ID No, Date of Birth
- 2- **Contact Details:** Address, Phone, E-mail
- 3- **Visual Audio Records:** Audio Record

C) Purpose of Processing Personal Data

1. Execution of Activities in Compliance with the Legislation
2. Execution and Supervision of Business Activities
3. Execution of Goods / Services Sales Processes
4. Execution of Communication Activities
5. Planning, Auditing and Execution of Information Security Processes
6. Follow-up of Request Complaints
7. Providing Information to Authorized Persons and Organizations

D) Recipients and Purposes of Transferring Processed Personal Data

1- Company shareholders and managers Since our company's shareholders and managers have the right to monitor, examine and, if necessary, audit company activities in accordance with the legislation and our articles of association, your personal data may be transferred to them.
2- Authorized public institutions and organizations May be transferred if requested by authorized public institutions and organizations and courts.
3- Private Law Real/Legal Persons (Suppliers/Business Partners/Auditors and Consultants) In cases where our company outsources services, it may be possible to transfer your personal data to service providers.

E) Method and Legal Ground for Collecting Personal Data

Personal Data Collection Method:	✓ Telephone calls and correspondence made through our website are recorded.
	<ol style="list-style-type: none">1. Regarding the establishment and performance of the contract2. If a contract is signed with you, fulfillment of the terms of the contract.3. Protection of the legitimate interests of our institution

<p>Data Collection</p> <p>Legal Ground:</p>	<p>4. Fulfillment of Legal Obligations</p> <p>5. Purpose of protection of public health, preventive medicine, medical diagnosis, treatment and care services, planning and management of health services and financing</p>
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F) Your Rights as Regulated by Article 11 of the Law

In Article 11 of the Law, the application rights you have regarding your personal data are listed. You can exercise this right in writing or by using the relevant person application form on our website (www.mylomehotels.com). Upon your application, you will be contacted within the time limit.

You have following rights regarding your personal data according to Article 11 of the Law:

- 1- Learn whether your personal data is processed or not,
- 2- Request information if your personal data has been processed,
- 3- Learn the purpose of processing your personal data and whether they are used in accordance with the purpose,
- 4- Know the third parties to whom personal data is transferred in the country and abroad,
- 5- Request correction of personal data if it is incomplete or incorrectly processed,
- 6- Request the deletion or destruction of your personal data within the framework of Article 7 of the Law,
- 7- Object to the emergence of a result against you by analyzing your processed personal data exclusively with automated systems,
- 8- Request the compensation of your damage in case you suffer damage due to unlawful processing of your personal data